



**STATE OF TENNESSEE**

**DEPARTMENT OF FINANCE AND ADMINISTRATION**

**DIVISION OF HEALTH CARE FINANCE AND ADMINISTRATION**

**DIGITAL LIBRARY**

**FOR**

**EXTERNAL QUALITY REVIEW**

**RFP # 31865-00611**

EQR: <https://www.medicaid.gov/medicaid/quality-of-care/medicaid-managed-care/external-quality-review/index.html>

Amerigroup: <https://www.tn.gov/content/dam/tn/tenncare/documents2/AmerigroupTennessee.pdf>

UnitedHealthCare Plan:

<https://www.tn.gov/content/dam/tn/tenncare/documents2/UnitedHealthcareCommunityPlan.pdf>

Volunteer State Health Plan:

<https://www.tn.gov/content/dam/tn/tenncare/documents2/BlueCareTennessee.pdf>

TennCare Select: <https://www.tn.gov/content/dam/tn/tenncare/documents2/vshp.pdf>

TennCare Waiver or TennCare Section 1115 Waiver:

<https://www.tn.gov/content/dam/tn/tenncare/documents/tenncarewaiver.pdf>

DBM: <https://www.tn.gov/content/dam/tn/tenncare/documents2/DentaQuest.pdf>

PBM: <https://www.tn.gov/content/dam/tn/tenncare/documents2/Optum3186500600.pdf>

CoverKids:- <https://www.tn.gov/tenncare/policy-guidelines/waiver-and-state-plan-public-notice.html>

CMS External Quality Review Protocols (See RFP page for attachment)

\*\* See EQR Regulation: 42 CFR Part 438 Subpart E